

Case Study

Crisis Management

- Customer Tier1 Supplier
- Plant 180k sq ft with 250 Team Members
- Main Issues
 - Stopping Production at OEM
 - In OEM Escalation
 - >\$800k in weekly materials premium freight
 - Surprised out of stock situations causing line downtime



Results

- Stopped OEM Downtime and Penalties that were due to Materials within the first week
- ☐ Eliminated the weekly materials premium freight
- Reduced weekly downtime by over 5 hours
- Increased inventory accuracy by 22% in 3 weeks and achieved 98% within 5 weeks
- Recruited and placed successful Plant Manager
- Helped restore confidence with OEM



Actions

- Implemented an Architect and 10 seasoned Materials crisis experts to identify and drive improvements
 - Took responsibility for Materials Management until new direct hire could be successfully transitioned