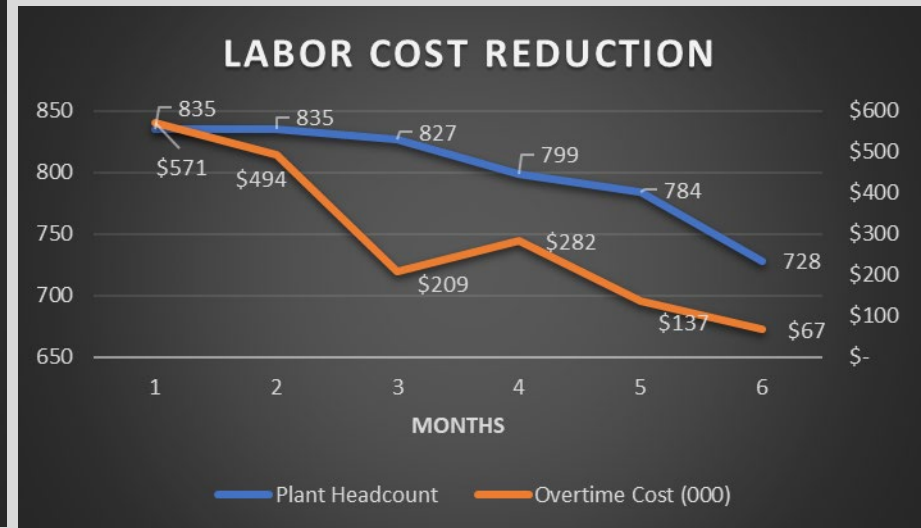
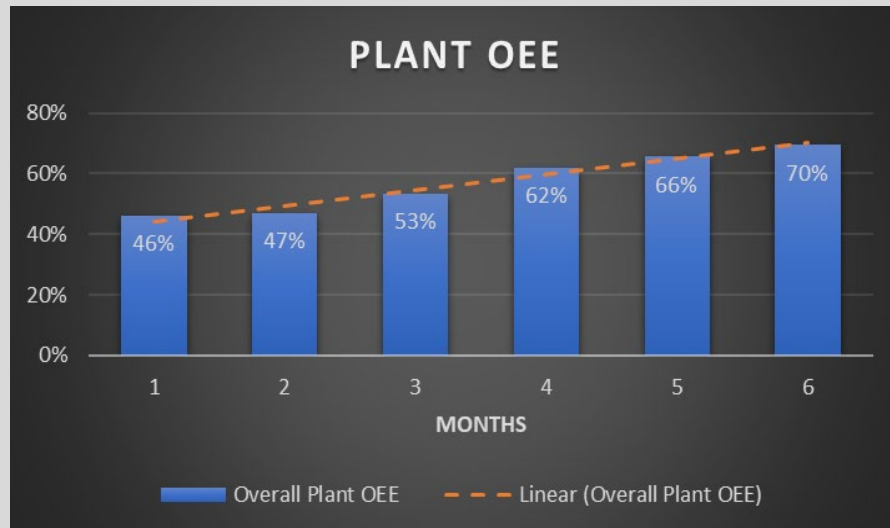


Case Study

- Customer – Tier1 Supplier (Canada)
- Plant – 750k sq ft with 900 Team Members (USW)
- Main Issues
 - In OEM Escalation Level 2 and shuttering OEM
 - Underperforming and over staffed due to poor launch
 - Labor cost and turnover were high due to working 24/7

Results

- ☑ Improved employee morale, turnover, and cost by reducing overtime by over \$500k per month
- ☑ Stopped missed shipments to OEMs
- ☑ Improved Finished Goods DOH from 0.19 to 1.78 in 7 weeks while customer demand continued to increase
- ☑ Improved OEE by 24%
- ☑ Improved overhead cost by reducing labor by 13%



- Actions
 - Implemented an Architect and 12 seasoned crisis experts to identify and drive improvements
 - Took responsibility for Plant and Materials Management until new direct hires could be successfully transitioned